

December 2016



Update Notification from Midwest Toxicology Services, LLC

New Encryption System

Improving ease of receiving confidential information

MTS will be transitioning over to a new email encryption system in the next week or so. The new system is called ShareFile and is managed by Citrix. ShareFile is one of the most common encryption systems in the U.S. We received many complaints about our current encryption system through Voltage so we are making this change to improve the ease at which you receive confidential information from MTS.



The advantages of using ShareFile include:

- No need to keep track of a passwords
- Encrypted emails are accessible on your mobile devices
- Provides another option for sending large files (ex. pictures)

As we transition away from using the Voltage system, please make sure that you have saved any test results that were emailed to you encrypted. After a short transition period, you will likely not be able to view old encrypted emails. If you find that you are missing any test results, we can always resend the test results to you.

If your company signed a hold harmless agreement in the past and requested that we not send any emails encrypted, those agreements are still in effect and this change will not affect you.

If you have any questions, please speak with your MTS representative or contact Tiffany Ellefson at tiffany.ellefson@midwesttox.com.

MTS Holiday Schedule

MTS offices will be closed the following days in observance of Christmas and New Year's Day:

Monday, December 26, 2016

Monday, January 2, 2017



If you have an emergency on these days and need to reach a representative, please call 317/847-2309 or 317/941-1222.

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